

FOR PUBLICATION

DERBYSHIRE COUNTY COUNCIL

PENSIONS AND INVESTMENTS COMMITTEE

20 October 2021

Report of the Director of Finance & ICT

Derbyshire Pension Fund Risk Register

1. Purpose of the Report

To consider the Derbyshire Pension Fund (the Fund) Risk Register.

2. Information and Analysis

The Risk Register identifies:

- Risk item
- Description of risk and potential impact
- Impact, probability and overall risk score
- Risk mitigation controls and procedures
- Proposed further controls and procedures
- Risk owner
- Target risk score

The Risk Register is kept under constant review by the risk owners, with quarterly review by the Director of Finance & ICT. A detailed annual review of the Risk Register by Derbyshire Pension Board was also introduced in early 2021. A copy of both the Summary and Main Risk Registers are attached to this report as Appendix 2 and Appendix 3 respectively. Changes from the previous quarter are highlighted in blue font.

2.1 Risk Score

The risk score reflects a combination of the risk occurring (probability) and the likely severity (impact). Probability scores range from 1 (rare) to 5 (almost

PHR - 1253 1

certain) and impact scores range from 1 (negligible) to 5 (very high). A low risk classification is based on an overall risk score of 4 or less; a medium risk score ranges between 5 and 11; and a high risk score is anything with a score of 12 and above.

The Risk Register includes a target score which shows the expected risk score once the proposed additional risk mitigation controls and procedures have been implemented. The difference between the actual and target score for each risk item is also shown to allow users to identify those risk items where the proposed new mitigation and controls will have the biggest effect.

Additional columns have been added to the Risk Register to show trend risk scores going back to the first quarter of 2020-21 to provide additional context.

2.2 Covid 19

The Fund's Business Continuity Plan has continued to work well and all of the Fund's critical activities have been maintained throughout the period of business disruption caused by the pandemic. Alternative processes set up to accommodate remote working, remain under review, taking into consideration the possibility of the current working arrangements being in place for some time and the planned longer term expected flexible working arrangements.

2.3 High Risk Items

The Risk Register has the following four high risk items:

- (1) Fund assets insufficient to meet liabilities (Risk No.19)
- (2) LGPS Central related underperformance of investment returns (Risk No.30)
- (3) Impact of McCloud judgement on funding (Risk No.37)
- (4) Impact of McCloud judgement on administration (Risk No.44)

2.4 Fund assets insufficient to meet liabilities

There is a risk for any pension fund that assets may be insufficient to meet liabilities; funding levels fluctuate from one valuation to the next, principally reflecting external risks around both market returns and the discount rate used to value the Fund's liabilities. Every three years, the Fund undertakes an actuarial valuation to determine the expected cost of providing the benefits built up by members at the valuation date in today's terms (the liabilities) compared to the funds held by the Pension Fund (the assets), and to determine employer contribution rates. The last valuation was completed in March 2020 based on the assets and liabilities at 31 March 2019.

As part of the valuation exercise, the Pension Fund's Funding Strategy Statement (FSS) is reviewed, to ensure that an appropriate funding strategy is in place. The FSS sets out the funding policies adopted, the actuarial assumptions used and the time horizons considered for each category of employer. Updates to the Fund's FSS were approved by Committee in March 2020 as part of the valuation process and further updates were approved in September 2021 following the introduction of new powers for administering authorities to review employer contributions between actuarial valuations and to adopt more flexible methods of collecting exit payments from exiting employers.

The Fund was 97% funded at 31 March 2019, with a deficit of £163m, up from 87%, with a deficit of £546m at 31 March 2016. The funding level provides a high-level snapshot of the funding position at a particular date and can be very different the following day on a sharp move in investment markets. The next actuarial valuation is due to be carried out at 31 March 2022.

Whilst the Fund has a significant proportion of its assets in growth assets, the last two reviews of the Strategic Asset Allocation Benchmark have introduced a lower exposure to growth assets and a higher exposure to income assets with the aim of protecting the improvement in the Fund's funding position.

2.5 LGPS Central Pool

The Fund is expected to transition the management of a large proportion of its investment assets to LGPS Central Limited (LGPSC), the operating company of the LGPS Central Pool (the Pool), over the next few years. The Fund has so far transitioned around 10% of its assets into LGPSC active products.

LGPSC is a relatively new company which launched its first investment products in April 2018. There is a risk that the investment returns delivered by the company will not meet the investment return targets against the specified benchmarks.

The Fund continues to take a meaningful role in the development of LGPSC, and has input into the design and development of the company's product offering to ensure that it will allow the Fund to implement its investment strategy. The company's manager selection process is scrutinised by the Pool's Partner Funds and the Fund will initially continue to carry out its own due diligence on selected managers as confidence is built in the company's manager selection skills.

The performance of LGPSC investment vehicles is monitored and reviewed jointly by the Partner Funds under the Investment Working Group (a subgroup of the Partner Funds' Practitioners' Advisory Forum) and by the Pool's Joint Committee.

The Fund is also likely to maintain a large exposure to passive investment vehicles in the long term which will reduce the risk of total portfolio underperformance against the benchmark.

2.6 McCloud Judgement

The McCloud case relates to transitional protections given to scheme members in the judges' and firefighters' schemes which were found to be unlawful by the Court of Appeal on the grounds of age discrimination. DLUHC (formerly MHCLG) published its proposed remedy related to the McCloud judgement in July 2020.

The proposed remedy involves the extension of the current underpin protection given to certain older members of the Scheme when the LGPS benefit structure was reformed in 2014. The underpin will give eligible members the better of the 2014 Scheme CARE or 2008 final salary benefits for the eligible period of service.

The changes will be retrospective, which means that benefits for all qualifying leavers since 1 April 2014 will need to be reviewed to determine whether the extended underpin will produce a higher benefit. This will have a significant impact on the administration of the Scheme. Analysis by Hymans Robertson (the Fund's actuary), suggests that around **1.2m** members of the LGPS, roughly equivalent to a quarter of all members, may be affected by the revised underpin. Locally it is estimated that around **26,000** members of the Fund are likely to fall into the scope of the proposed changes to the underpin.

Any increase in benefits for members will need to be funded by scheme employers. At a whole scheme level, Hymans estimate that total liabilities might increase by around **0.2%**, equivalent to around **£0.5bn** across the whole of the English and Welsh LGPS. This estimate is significantly less than the **£2.5bn** quoted in the DLUHC consultation on the remedy. The difference was largely due to the materially higher pay growth assumption used by the Government Actuary's Department (GAD). In early September 2021, it was reported that, following further work, GAD now estimated that the cost of the remedy for the LGPS over the next 'several decades' was £1.8bn.

Hymans forecast that the impact of the remedy might be to increase average primary contributions by around **0.2%** of pay, with an increase in secondary contributions of around **0.1%** of pay. Whilst the impact at the whole scheme level is expected to be small, it may be material at an individual employer level. The impact on employers' funding arrangements is expected be dampened by the funding arrangements they have in place, however, it is likely there will be unavoidable upward pressure on contributions in future years.

With respect to the Government's cost control mechanism for public service pension schemes, HM Treasury (HMT) confirmed in February 2021 that it was 'un-pausing' the 2016/17 cost cap valuations, which will take into account the cost of implementing the McCloud remedy. HMT confirmed that any cost cap ceiling breaches will not result in benefit reductions, however, any cost floor breaches will be honoured, with any benefit increases taking effect from 1 April 2019.

The uncertainty caused by the McCloud judgement is reflected on the Risk Register under two separate risks for clarity, one under Funding & Investments and one under Administration, although the two risks are closely linked.

The funding risk relates to the risk of there being insufficient assets within the Fund to meet the increased liabilities. In line with advice issued by the LGPS Scheme Advisory Board (SAB), the Fund's 2019 actuarial calculations were based on the current benefit structure, with no allowance made for the possible outcome of the cost cap mechanism or McCloud. However, an extra level of prudence was introduced into the setting of employer contribution rates to allow for the potential impact of the McCloud case. This has been clearly communicated to the Fund's employers in the valuation letters.

In the short term, the impact of the uncertainty caused by the McCloud case is greatest for exit payments and credits as, at a cessation event, the cost of benefits is crystallised. The Funding Strategy Statement includes an allowance for a 1% uplift in a ceasing employer's total cessation liability for cessation valuations that are carried out before any changes to the LGPS benefit structure are confirmed. The funding risk score will be reviewed when DLUHC's remedy is confirmed.

Currently, the Public Service Pensions and Judicial Offices Bill, the enabling legislation which will allow LGPS regulations to implement the McCloud remedy, is making its way through Parliament. The draft LGPS regulations are expected by the end of 2021 with the final regulations expected to be laid in spring 2022 and expected to come into force in spring 2023.

The administration risk relates to the enormous challenge that will be faced by administering authorities and employers in backdating scheme changes over such a significant period; this risk has been recognised by the SAB. Whilst the Fund already requires employers to submit information about changes in part-time hours and service breaks, the McCloud remedy may generate additional queries about changes since 1 April 2014; employers have, therefore, been asked to retain all relevant employee records. Communications are also being developed to check with employers on the data supplied to the Fund since 2014 with respect to changes in part-time hours and service breaks.

Aquila Heywood has provided the Fund with McCloud related tools for testing on the Altair pension administration system which would be used to identify, and subsequently bulk load, any required additional service history.

A McCloud Project Board has been set up to formalise the governance of this major project. The Fund will continue to keep up to date with news related to the McCloud remedy and the cost cap process from the Scheme Advisory Board, the Local Government Association, the Government Actuary's Department and the Fund's actuary.

2.7 New & Removed Items/Changes to Risk Scores

No new risks have been added to the Risk Register this quarter and no risks have been removed. The current risk score of one risk and the target risk of one other risk have been changed.

2.8 Changes to Risk Scores Employer contributions not received and accounted for on time (Risk No. 26)

The probability of employer contributions not being received and accounted for on time was increased from rare (1) to 3 (possible) in Q2 2020-21 in recognition of the financial pressures on employers related to the Covid 19 pandemic. This increased the total risk score from 3 to 9.

The Fund reminded employers of their responsibility to provide information and to pay contributions by relevant deadlines. Although the Fund experienced delays in the provision of information from some employers in the early months of the pandemic as staff moved to working remotely, the timely submission of information is now back to pre-pandemic levels and the vast majority of employers continued to pay contributions promptly throughout the period of business disruption. The probability score for this risk is now being reduced to 2 (unlikely) to take account of the Fund's experience over the last 18 months. This reduces the total risk score to 6.

Delayed Annual Benefit Statements and/or Pension Savings Statements (also known as Annual Allowance Statements) (Risk No. 42)

The current total risk score for this risk is 9 with an impact score of 3 (medium) and a probability score of 3 (possible). The target score was 3 with an impact score of 3 and a probability score of 1 (rare). Following a reassessment of what is achievable once the proposed additional mitigations are in place, the target score has been increased to 6, with the impact score remaining at 3 and the probability score increasing to 2 (unlikely).

3. Implications

Appendix 1 sets out the relevant implications considered in the preparation of the report.

4. Background papers

Papers held by the Pension Fund.

5. Appendices

- 5.1 Appendix 1 Implications.
- 5.2 Appendix 2 Summary Risk Register
- 5.3 Appendix 3 Main Risk Register

6. Recommendation

That the Committee notes the risk items identified in the Risk Register.

7. Reason for recommendation

One of the roles of Committee is to receive and consider the Fund's Risk Register.

Report Author: Peter Handford

Director of Finance & ICT

Implications

Financial

1.1 None

Legal

2.1 None

Human Resources

3.1 None

Information Technology

4.1 None

Equalities Impact

5.1 None

Corporate objectives and priorities for change

6.1 None

Other (for example, Health and Safety, Environmental Sustainability, Property and Asset Management, Risk Management and Safeguarding)

7.1 None

Derbyshire Pension Fund Risk Register

Date Last Updated 11-Oct-21 Changes highlighted in blue font.

Objectives

The objectives of the Risk Register are to:

identify key risks to the achievement of the Fund's objectives;

consider the risk identified; and access the significance of the risks.

Identified risks are assessed separately and assigned a risk score. The risk score reflects a combination of the risk occurring (probability) and the likely severity (financial impact).

A low risk classification is based on a score of 4 or less; a medium risk score ranges between 5 and 11;

and a high risk score is anything with a score of 12 and above.

The Risk Register also includes the target score; showing the impact of the risk occurring once the planned risk mitigations and controls have been completed.

Summary of Risk Scores Greater Than Eight

		Identification	
Risk Ranking	Main Risk Register No	Risk Area	High Level Risk
1	19	Funding & Investments	Fund assets insufficient to meet liabilities / Decline in funding level / Fluctuations in assets & liabilities
2	30	Funding & Investments	LGPS Central related underperformance of investment returns - failure to meet investment return targets against specified benchmarks
3	37	Funding & Investments	Impact of McCloud judgement on funding
4	44	Pensions Administration	Impact of McCloud judgement on administration
5	1	Governance & Strategy	Failure to implement an effective governance framework
6	2	Governance & Strategy	Failure to recruit and retain suitable Pension Fund staff/Over reliance on key staff
7	4	Governance & Strategy	Pensions & Investments Committee (PIC)/Pension Board (PB) members lack of understanding of their role & responsibilities leading to inappropriate decisions.
8	14	Governance & Strategy	Failure to comply with General Data Protection Regulations (GDPR)
9	15	Governance & Strategy	Failure to communicate with stakeholders
10	17	Governance & Strategy	Risk of challenge to Exit Credits Policy/Determinations
11	24	Funding & Investments	Covenant of new/existing employers. Risk of unpaid funding deficit
12	29	Funding & Investments	LGPS Central Ltd fails to deliver the planned level of long term cost savings
13	42	Pensions Administration	Delayed Annual Benefit Statements and/or Pension Savings Statements (also know as Annual Allowance Statements)
14	3	Governance & Strategy	Failure to comply with regulatory requirements for governance
15	5	Governance & Strategy	An effective investment performance management framework is not in place
16	10	Governance & Strategy	Pension Fund financial systems not accurately maintained/Member or Officer fraud
17	13	Governance & Strategy	Systems failure/Lack of disaster recovery plan/Cyber attack
18	16	Governance & Strategy	Failure of internal/external suppliers to provide services to the Pension Fund due to business disruption
19	18	Governance & Strategy	Risks arising from a potential significant acceleration of the academisation of schools.
20	20	Funding & Investments	Mismatch between liability profile and asset allocation policy
21	21	Funding & Investments	An inappropriate investment strategy is adopted/investment strategy not consistent with Funding Strategy Statement/ Failure to implement adopted strategy and PIC recommendations
22	22	Funding & Investments	Failure to correctly assess the potential impact of climate change on investment portfolio and on funding strategy
23	23	Funding & Investments	Failure to consider the potential impact of Environmental, Social and Governance (ESG) issues on investment portfolio
24	27	Funding & Investments	The LGPS Central investment offering is insufficient to allow the Fund to implement its agreed investment strategy
25	28	Funding & Investments	The transition of the Fund's assets into LGPS Central's investment vehicles results in a loss of assets/and or excessive transition costs
26	40	Pensions Administration	Insufficient cyber-Liability Insurance relating to the pensions administration system
27	47	Pensions Administration	Administration issues with AVC provider

Risk Assessment	Impact	Probability
Level 1	Negligible	Rare
Level 2	Low	Unlikely
Level 3	Medium	Possible
Level 4	High	Probable
Level 5	Very High	Almost certain

Officer Risk Owners

Director of Finance & ICT HoP Head of Pension Fund Team Leader nvestments Manager

Summary of Risk Scores Low Risk Medium Risk High Risk Total Risks

Risk Score 0 - 4 5 - 11

12 and above Current sc

3

2 3 3

3 3

4 2

4 2

4 2

4 2

2

4 2

> 2 2 2

2 4 2

2

ore	l	Tar	get Sco	re					Trend	Scores		
Current Score		Risk Owner	Impact	Probability	Target Score	Actual Minus Target Score	Q1 20-21	Q2 20-21	Q3 20-21	Q4 20-21	Q1 21-22	Q2 21-22
12		HoP/IM	4	2	8	4	12	12	12	12	12	12
12		HoP/IM	4	2	8	4	12	12	12	12	12	12
12		HoP	3	3	9	3	12	12	12	12	12	12
12		HoP	2	4	8	4	12	12	12	12	12	12
10		DoF/HoP	5	1	5	5	N/A	10	10	10	10	10
9		HoP	3	2	6	3	N/A	9	9	9	9	9
9		HoP	3	2	6	3	9	9	9	9	9	9
9		HoP/IM/TL	3	2	6	3	9	9	9	9	9	9
9		HoP/IM/TL	3	2	6	3	9	9	9	9	9	9
9		HoP	3	2	6	3	N/A	9	9	9	9	9
9		HoP/TL	3	2	6	3	9	9	9	9	9	9
9		HoP/IM	3	2	6	3	8	8	8	8	9	9
9		HoP/TL	3	2	6	3	9	9	9	9	9	9
8		HoP	4	1	4	4	4	4	4	4	8	8
8		HoP/IM	4	2	8	0	6	6	6	6	8	8
8		HoP	4	1	4	4	6	6	6	6	8	8
8		HoP/IM/TL	4	1	4	4	8	8	8	8	8	8
8		HoP/IM	4	2	8	0	N/A	8	8	8	8	8
8		HoP/TL	2	4	8	0	N/A	N/A	N/A	N/A	N/A	8
8		HoP/IM	4	2	8	0	8	8	8	8	8	8
8		HoP/IM	4	2	8	0	8	8	8	8	8	8
8		HoP/IM	4	2	8	0	N/A	12	12	12	8	8
8		HoP/IM	4	2	8	0	N/A	N/A	N/A	N/A	8	8
8		HoP/IM	4	1	4	4	8	8	8	8	8	8
8		HoP/IM	4	1	4	4	8	8	8	8	8	8
8		HoP	4	2	8	0	8	8	8	8	8	8
8		HOP/TLs	2	2	4	4	N/A	N/A	N/A	N/A	8	8
	•											

Derbyshire Pension Fund Risk Register

Date	Last Updated	11-Oct-21 Changes highlighted in blue font.													
_	Description	Changes nigninghaed in Dide forit.			Distriction Control of December 2		1								
Risk Number	Description High Level Risk	Description of risk and potential impact	Impact Probability		Risk Mitigation Controls & Procedures Current	Proposed	Risk Owner	Impact Probability as	Target Score 3S	Actual Minus Target Score	Q1 20-21	Q2 (Q4 Q1 20-21 21-22	Q2 21-22
Gove	ernance & Strategy														
1	Failure to implement an effective governance framework	Failure to provide effective leadership, direction, control and oversight of Derbyshire Pension Fund (DPF) leading to the risk of poor decision makingfack of decision making, investment underperformance, deterioration is excivice delivery and possible fines/sanctions/reputational damage. This risk could be amplified during a period of business disruption.	5 2	10	Derbyshire County Council (DCC) is the administering authority for the Pension Fund, responsible for managing and administering the Fund. Responsible for the functions of the council of the property of the functions of the council of the property of the functions of the Council of the function of the Council of the Fund (PS). Depth day management of the Fund (PS) by the day management of the Fund (PS) by the day management of the Fund (PS). Depth day management of the Fund (PS) by the day management of the Fund (PS) and house investment and administration teams. The governance arrangements for the Fund are clearly set out in the Fund's Covernance Policy and Compliance Statement which is reviewed each year. Both PIC & Bhave detailed frems of Reference. The Commissioning Communities & Policy Scheme of Delegation sets out authorising levels for officers. The management sem (POM) of the Pension Fund meters weekly and a Pension Fund Paln documents the ongoing workload of the Fund. A Pension Fund performance Dashboard has been developed to provide performance management information for POM; it will also be reviewed on a quarterly basis by the Finance & ICT Management Team and at meetings of the Pension Board. A detailed subinesse Continuity Plan sets out the arrangements for maintaining the critical activities of the Fund during a period of business disruption. Arrangements have been developed to facilitate virtual PIC and virtual PIC meetings for occasions when physical meetings are not possible. A detailed proposal has been evolutioned to Possible and the Pension Board of Working Team setting out the Fund's future space requirements; this is currently being considered.	and to ensure appropriate management and stewardship of the Fund's investments	DOF/HoP	5 1	5	5	N/A	10	10	10 10	10
2	Failure to recruit and retain suitable Pension Fund staff/Over reliance on key staff.	Lack of planning, inadequate benefits package, remote location leads to failure to recruit and retain suitable investment and pension administration staff leading to the risk of inappropriate decision making, investment underperformance, deterioration is nevice delivery, over reliance on key staff and possible finestsanctions/reputational damage. The risks related to over-reliance on key staff are amplied during a period of business disruption.	3 3	9	Knowledge sharing takes place through Pension Fund governance groups including: Pensior Officer Managers (POM); Regulation Update Meeting (RUM); Data Management; and Performance & Backlog Management, targeted internal training sessions, team briefings, internal communications and My Plans. The Fund also works with the LGA to support the development of Fund training and utilizes betwood 5° TEC online training facilities and even property of the control	The Fund will continue to identify and meet staff training needs and will consider further staff rotation to increase resilience. The Pension Fund staffing structure is currently being reviewed (see above).	НоР	3 2	6	3	N/A	9	9	9 9	9
3	Failure to comply with regulatory requirements for governance	Failure to match-up to recommended best practice leads to reputational damage, loss of employer confidence or official sanction.	4 2	8	DPF maintains current PIC approved versions of: Administering Authority Discretions; Admission, Cessation & Bulk Transfer Policy; Communications Policy Statement. Exit Credits Policy; Governance Policy & Compliance Statement, Funding Strategy Statement, Investment Strategy Statement, Pension Administration Strategy. Detailed Data Management Procedures in place together with procedures in Geal with statutory breaches. Lessons learn from any breaches discussed at relevant governance group. Governance framework includer PIC and Pension Board. Appointment of thirty dry divisor and actury. Annual Report and Accounts mapped to CIPFA guidance. Fund membership of LAPFF. Internal and External Audit. Member training programmed.	t Ensure lesssons learnt from any breaches are considered by appropriate governance	НоР	4 1	4	4	4	4	4	4 8	8
4	PIC / Pension Board members lack of knowledge & understanding of their role & responsibilities leading to inappropriate decisions	Change of membership (particularly following elections), lack of adequate training, poor strategic advice from officers & external advisors leads to inappropriate decisions being taken.	3 3	9	Implementation of Member Training Programme including induction training for new members of PIC & PB / Attendance at LGA training program / Advice from Fund officers & external advisors.	On-going roll out of Member Training Programme in line with CIPFA guidance. Targeted training for 'new' subjects being considered by PIC.	НоР	3 2	6	3	9	9	9	9 9	9
5	An effective investment performance management framework is not in place	Poor investment performance goes undetected / unresolved.	4 2	8	PIC training; external performance measurement is reported to committee on a quarterly basis; Pension Board oversight of the governance of investment matters; My Plan Reviews. Review of the Pension Fund performance Dashboard.		НоР/ІМ	4 2	8	0	6	6	6	6 8	8
6	An effective pensions administration performance management framework is not in place	Poor pensions administration performance / service goes undetected / unresolved.	3 2	6	PIC training: Half year pension administration KPI reporting in line with Disclosure Regulations reviewed by PIC and PB; My Plan Reviews. An operations development project has been started to review workflows, letters and KPIs. A Pension Fund performance Dashboard has been developed to provide performance management information for POM; twill also be reviewed on a quanterly basis by the Finance & ICT Management Team and at meetings of the Pension Board.	Output from the operations development project to be incorporated in processes and target settling.	HoP/TL	3 2	6	0	6	6	6	6 6	6
7	An effective PIC performance management framework is not in place	Poor PIC performance goes undetected / unresolved.	3 2	6	Defined Terms of Reference; PIC training ;Support from suitably qualified officers and external advisor; Monitoring of effectiveness of PIC by Pension Board. A Pension Fund performance Dashboard has been developed to provide performance management information for PON; it will also be reviewed on a quarterly basis by the Finance & ICT Management From and at meetings of the Pension Board.	Training as above (Risk No. 4).	НоР/ІМ	3 2	6	0	6	6	6	6 6	6
8	Failure to identify and disclose conflicts of interest	Inappropriate decisions for personal gain.	3 1	3	Members Declaration of Interests. Officer conflict of interest declarations in respect of investment pooling. Officer disclosure of personal dealing and hospitality. Investment Compilance incorporated into updated Investments Procedures & Compilance Manual. Fund Conflicts of Interest Policy approved by PIC in November 2020.	Procedures are being developed to implement the Fund's Conflicts of Interest Policy.	НоР	3 1	3	0	3	3	3	3 3	3

_	Description		Curre	ent sc	core	Risk Mitigation Controls & Procedures			Tai	rget Sco	ore			Frend S	cores		
Risk Number	High Level Risk	Description of risk and potential impact		≥	Current Score	Current	Proposed	Risk Owner	Impact		Actual Minus Target Score	Q1 20-21	Q2 (20-21	Q3 (20-21 2		Q1 Q 21-22 2	
9	Failure to identify and manage risk	Fallure to prepare and maintain an appropriate risk register results in poor planning, financial loss and reputational damage.	3	2	6	Risk Register maintained, reviewed on a regular basis, discussed at formal and informal POMs and reported to PIC quarterly and to PB meetings. PB reviewed the Risk Register in detail in March 2021.	PB to review the Risk Register in detail on an annual basis.	НоР/ІМ	3 2	6	0	6	6	6	6	6	6
10	Pension Fund financial systems not accurately maintained / Member or Officer fraud	Member or officer fraud, financial loss and reputational damage.	4	2	8	Creation and documentation of Internal controls; internal/exidemal audit; monthly key control account reconciliations; on-going training & CIPFA updates.	Development of Fund-wide Procedures Manual.	НоР	4 1	4	4	6	6	6	6	8	8
11	Pension Fund accounts not properly maintained	Unfavourable audit opinion, financial loss, loss of stakeholder confidence and reputational damage.	3	2	6	Compliance with SORP; Compliance with DCC internal procedures (e.g. accounts closedown process); Dedicated CIPFA qualified Pension Fund Accountant; Support from Technical Section; Internal Audit; External Audit.		DoF/HoP	3 2	6	0	6	6	6	6	6	6
12	Lack of robust procurement processes leads to poor supplier selection and legal challenge	Breach of Council Financial Regulations & reputational damage.	3	1	3	Database of external contracts maintained; Compliance with Financial Regulations; Procurement due diligence; Procurement advice; Quarterly review of contracts.		НоР	3 1	3	0	3	3	3	3	3	3
13	Systems failure / Lack of disaster recovery plan / Cyber attack	Service failure, loss of sensitive data, financial loss and reputational damage.	4	2	8	Robust system maintenance; Password restricted to IT systems; IGG Compliance; Business continuity plan. Fund's Data Management Procedures include a section on cyber crimolcybe risk.	Review of Cyber Security Arrangements/Policies. Mapping exercise to be undertaken to may where the Fund's data is held, on what systems, how it is combined and how and where it moves. Review of the witomation security arrangements of 3 for party suppliers to the Fund to be undertaken.	HoP/IM/TL	4 1	4	4	8	8	8	8	8	8
14	Failure to comply with General Data Protection Regulations (GDPR)	Breaches in data security requirements could result in reputational damage and significant fines.	3	3	9	Privacy Notices and Memorandum of Understanding completed and published. GDPR requirements included in the Data Improvement Plan. Document Retention Schedule review completed (Cot-21). The Furd's GDPR Working Group has been widened out to become a Data Management Procedures have been a Data Management Working Group. Detailed Data Management Procedures have been developed, incorpariting lessons learnf from previous data breaches, setting out. why the Fund needs to protect members' data; how the Fund should prated be applied in day to day working practices when processing personal data. Any data breaches accordinated by the Turd's Data Management Group and unjessors learnfriequed changes to procedures agreed. The procedures have been rolled out to the majority of the Turd's Data Management Group and unjessors	Roll out of the Fund's Data Mangement Procedures to remaining staff. GDPR matters will be reviewed as part of the ongoing consideration of the Fund's Data Improvement Plan.	HoP/IM/TL	3 2	6	3	9	9	9	9	9	9
15	Failure to communicate with stakeholders	Employers being unaware of employer responsibilities could impact service levels to members or lead to statution/data breaches. Employees being unaware of how the Fund is governed, the benefits of the scheme, how the Fund's assets are invested invested, the risk of breaching the annual pension savings allowance, the risk of pension scams and the importance of keeping contract details up to date could lead to disengagment between members and the Fund, financial impacts for members, and reputational damage to the Fund.	3	3	9	Communications Policy considered by PIC - April 2021. The Pension Administration Strateg (PAS) which sets out employer responsibilities is reviewed annually and highlighted to employers. For any material proposed changes to the PAS, employers will be consulted. Stakeholders receive information and guidance in line with best practice discussed at the motional LGPS comms Forum, delivered by a fully resourced, specialist learn. The Pension Fund website and clear Pension Fund branding helps stakeholders to be clear about the role of the Fund. The Funds members as-de-excles explain high Pension full went line in June 2021. It gives registered members access to their Destyshire LGPS pension information and allows them to carry out future benefit excluditions.	Increase registrations to My Pension Online enabling more members to gain access to their Derbyshire LGPS information to improve their general understanding and support them	HoP/IM/TL	3 2	6	3	9	9	9	9	9	9
16	Failure of internal/external suppliers to provide services to the Pension Fund due to business disruption.	The Pension Fund is reliant on other DCC Sections for: the provision and support of core IT; treasury management of Fund cash, CHAPs & VMA & Standard SAP BACs payments; pensioner payrol; and legal advice and administration support to PIC & PB. The Fund is reliant on external providers for the pension administration system; provision of custodial services; hedging services; performance measurement and administration system; provision of custodial services; hedging services; performance measurement and actuarial services. External fund managers are responsible for management of a large proportion of the Fund's assets on both a passive and an active basis. Business continuity failures experienced by any of these providers could have a malerial impact on the Fund.	4	2	8	The business continuity arrangements of all of these providers have been sought and received by the Fension Fund. During the COVID 19 outbreak to date, continuity arrangements have worked well.	The Fund will keep up to date with the continuity arrangments of these providers and will continue to assess the risk of exposure to particular organisations/providers.	НоР/ІМ	4 2	8	0	N/A	8	8	8	8	8
17	Risk of challenge to Exit Credits Policy/Determinations.	Exit credit payments were introduced into the LGPS in April 2018. Amending legislation came into force on 20 March 2020 allowing administering authorities to exercise their discretion in determining the amount of any ex	3	3	9	Legal and actuarial advice was sought in the forumulation of the Fund's Exit Credit Policy and has been sought to assist the Fund's first exit credit determination. The outcome of a recent judical review (published May 2021) on the LGPS Amendment Regulations 2020 has been considered.	The Fund will keep up to date with developments with respect to exit credits. Further legal and actuarial advice will be sought where necessary.	HoP	3 2	6	3	N/A	9	9	9	9	9
18	Risks arising from a potential significant acceleration of the academisation of schools.	Any further division of LGPS members into an increasingly wider pool of employers will increase pressure on: employer orboarding; collection of data & contributions; employer training; & actuarial matters. Also likely to lead to an increasing in the outsouring of functins and services involveing LGPS members which in turn would lead to a further increase in the number of employers in the Fund. The evolving landscape of multi- academy trusts is a slap introducing increased administrative and funding challenges as academies move between trusts and trusts consolidate their academies into single LGPS funds.	2	4	8	The Fund has a robust effective procedure for admitting new academies to the Fund, treating them as individual participating employeers backed by robust administrative and actuarial arrangements; this helps to mitigate some of the issues that arise when academies move between trusts.	The Fund will continue to monitor local developments on academinsation and the administrative resource required by the Fund to support any increase in participating employers. The funding implications of any academies consolidating in another LGPS turd will also be kept under review.	HoP/TL	2 4	8	0	N/A	N/A	N/A	N/A	N/A	8
Fundi	ng & Investments																
19	Fund assets insufficient to meet liabilities / Decline in funding level / Fluctuations in assets & liabilities	Objectives not defined, agreed, monitored and outcomes reported / Incorrect assumptions used for assessing liabilities / Investment performance fails to achieve expected target / Changes in membership numbers / VR & VER leading to structural problems in Fund / Demographic changes / Changes in pension rules and regulations (e.g. auto-enrollment and Freedom & choice). These factors could contribute to a decline in the funding level of the Fund and result in employers (funded in the majority of cases by tarapyers) reading to make increased contributions to the Fund.	4	3	12	Actuarial valuations and determination of actuarial assumptions; Funding Strategy Statement; Setting of contribution rates; Regular review of the Investment Strategy Statement (ISS) and the Strategic Asset Allocation Benchmark; Quarterly reviews of tactical asset allocation; Due diligence on new investment managers; Monitoring of Investment managers' performance; Maintenance of key policies on ill health retirements; early retirements etc.	Strategic Accet Allocation Renchmark which	НоР/ІМ	4 2	8	4	12	12	12	12	12	12
20	Mismatch between liability profile and asset allocation policy	Inaccurate forecast of liabilities / inappropriate Strategy leading to cashflow problems.	4	2	8	Actuarial reviews; Funding Strategy Statements; Annual funding assessment, Review by PIC ISS; Asset allocation reviews; Cash flow forecasting.	; The Fund's actuary is due to undertake a cashflow foreasting exercise for the Fund.	НоР/ІМ	4 2	8	0	8	8	8	8	8	8

- 1	Description		С	urrent	score	ΠГ	Risk Mitigation Controls & Procedures				Target S	core	1 [Trend	Scores		
Risk Number	High Level Risk	Description of risk and potential impact	Impact	Probability	Current		Current	Proposed	Risk Owner	Impact	Probability Target Score	Minus	Q1 20-21	Q2 20-2		Q4	Q1 21-22	Q2 21-22
21	An inappropriate investment strategy is adopted / Investment strategy not consistent with Funding Strategy Statement /Failure to implement adopted strategy and PIC recommendations	Failure to set appropriate investment strategy / monitor application of investment strategy leading to possible impact on the funding level/investment underperformance/reputational damage.	4	2	8		The ISS, which includes the Fund's Strategic Asset Allocation Benchmark is formulated in line with LiGPS Regulations and takes into account the Fund's labilities/information from the Fund's actuaryladvice from the Fund's external investment advisor. The ISS was approved by PIC in November 2200 following consultation with the Fund's stakeholders. A separate RIF Framework and a separate Climate Strategy were also approved by PIC in November 2020 following consultation with the Fund's stakeholders. Custority review of asset allocation strategy by PIC with PIC receiving advice from Fund officers and external investment advisor.		НоР/ІМ	4	2 8	0	8	8	8	8	8	8
22	Failure to correctly assess the potential impact of climate change on investment portfolio and on funding strategy.	Failure to correctly assess potential financially material climate change risks when setting the investment and the funding strategy leading to possible impact on the funding level/investment underperformance/reputational damage.	4	2	8		Climate Risk Report procured from LGPS Central Ltd - received in February 2020. Discussed with Fund officens. Taskforce on Climate-leated Financial Disclosures (TCFD) report developed to set out the Fund's approach to managing climate related risks and opportunities, structured round; governance, strategy, risk management; and metrics and targets. Climate Risk Report and TCFD report presented to PIC in March 2020. Climate change risk discussed with the Fund's acturary as part of the 2019 triennity valuation process. Climate Strategy setting out the Fund's approach to addressing the risks and opportunities related to climate change forumulated and approved by PIC in Nov 20 following consultation with stakeholders. The first phase of the transitions to the increased allocation to Global Sustainable Equities have taken place in January 2021 which will support the delivery of the targets included in the Climate Strategy for reducing the carbon footprirt of the listed equity portfolio by at least 30% relative to the weighted teachmank in 2020 by the end of 2022 and rivesting at least 30% of the Fund portfolio in low carbon & sustainable investments by the end of 2020.	The second phase of the transitions to increase the allocation to Global Sustainable Equities will take place later in 2021. The carbon footprint & the low carbon and sustainable investment targets will be reviewed in 2023. The Fund will receive an annual Climate Risk Report from LGPS	ноРЛМ	4	2 8	0	N/A	12	12	12	8	8
23	Failure to consider the potential impact of Environmental, Social and Governance (ESG) issues on investment portfolio.	Failure to consider financially material ESG risks when making investment decisions leading to possible investment underperformance/reputational damage.	4	2	8		Responsible Investment Framework setting out the Fund's approach to ESG approved by PIC on Nov-20 following consultation with stakeholders. Ongoing monitoring of investment manager ESG policies and practices, including preparation of quarterly I/IC Stewardship Report setting out the stewardship activities of the Fund's key investment managers.	Work ongoing to assess compliance with the updated UK Stewardship Code - the UK Stewardship Code (2020).	НоРЛМ	4	2 8	0	N/A	N/A	N/A	N/A	8	8
24	Covenant of newlexisting employers. Risk of unpaid funding deficit.	Failure to agree, review and renew employer guarantees and bonds/ risk of wind-up or cessation of scheme employer with an unpaid funding deflicit which would then fall on other employers in the Fund. This risk could be amplified during a period of wisdepread business disruption/externe market volatility. Failure to correctly assess covenant/put in place appropriate security as part of any debt spreading arrangement/Deferred Debt Agreement could increase the risk of an unpaid funding deficit failing on the other employers in the Fund.	3	3	9		Employer database holds employer details, including bond review dates. The information on the database is subject to ongoing review. Commenced contacting existing employer where bond or guarantor arrangement has lapsed, to renew arrangements. Four members of the LCPS on this matter. All Employer Risk Management Framework has been developed and Health Check Questionnaires were issued to all Tier 3 employers (those employers that do not benefit from local or rational tax apser backing or do not have a full guarantee or other pass-through arrangement) in May 2019.	Processes are being developed to ensure that new contractors are aware of potential LGPS costs at an early stage. The Employer Risk Management Farnework will continue to be developed. Analysis will continue to be developed. Analysis will continue to be carried out on the information received times to be carried out on the information received to continue to be sought from relevant employers. Employers who are close to cessation will be monitored and discussions with the Fund's Actuary will take place to determine if any further risk miligation measures are necessary with respect to the relevant employers. Robust procedures will be developed to consider any requests for the Fund to enter int debt. Agreements. Covenant, actuarial and legal considerations will be taken into consideration in any decisions regarding debt spreading arrangements/Deferred Debt Agreements and appropriate security will be obtained where necessary.	НоР/ТL	3	2 €	; 3	9	9	9	9	9	9
25	Unaffordable rise in employers' contributions	Employer contribution rates could be unacceptable/unaffordable to employers leading to non-payment/delayed payment of contributions.	3	2	6		Consideration of employer coverant strength / scope for flevibility in actuarial proposals. The circumstances which the Fund would consider as potential triggers for a review of contribution rates between actuality valuations were included in the updated FSS approved by PCI in Sept 21. The updated FSS also included the potential for ceasation debt to be spread over an agreed period (subject to certain conditions) as an exception to the default position of cessation debt being paid in full as a single turn year man with the Fund to enter into a Deferred Debt Agreement where a ceasing employer is continuing in business (subject to certain conditions).		НоР/ТL	3	2 6	s 0	6	6	6	6	6	6
26	Employer contributions not received and accounted for on time	Late information and/or contributions from employers could lead to issues with completing the year end accounts, satisfying audit requirements, breaches of regulations, and, in extreme cases, could affect the Fund's cashflow. This risk could be amplified during a period of widespread business disruption.	3	2	6		The Fund ensures that employers are clearly and promptly informed about their contribution rates. Monitoring of the provision of employer information and the payment of contributions takes place within Perasions Section and performance is monitored by POM and disclosed in the half yearly pensions administration performance report to PIC & PE. The Fund has developed a late payment charging policy, in response to the COVID 19 outbreak, the Fund has termided employers of their responsibility to provide information and pay contributions by relevant deadlines.	underperforming employers will be disclosed	НоР/ТL	3	1 3	3	3	9	9	9	9	9
27	The LGPS Central Ltd investment offering is insufficient to allow the Fund to implement its agreed investment strategy	Failure to provide sufficient and appropriate product categories results in inability to deliver investment strategy and increases the risk of investment underperformance.	4	2	8		Continue to take a meaningful role in the development of LGPS Central; On-going HoP/IM involvement design and development of the LGPS Central product offering and mapping to the Fund's investment strategy; Participation in key committees including PAF, Shareholders' Forum and Joint Committee.	LGPS Central Partner Funds have agreed their priorities for determining the timetable for sub-fund learnches. Projected level of cost Asset allocation/westment strategy changes; Number of parties to benefit. Net performance; Ensuing every Partner Fund has some savings; Risk of status quo & surfacing opportunities. Ensure the priorities are regularly assessed and applied.	НоР/ІМ	4	1 4	4	8	8	8	8	8	8

Part			Description		Ci	urrent	score	Risk Mitigation Controls & Procedures				Target S	core	т —		Trend	Scores		
The control of the Co		Risk Number		Description of risk and potential impact					Proposed	Risk Owner	Impact								⊋2 21-22
Section of the state of the control		28	into LGPS Central Ltd.'s investment vehicles results in a loss of assets and/or avoidable or		4	2	8	including second review and sign-off. All costs and charges reconciled back to the agreed	part of business case for transitioning into an LGPSC sub-fund. Continue to update control procedures now that LGPS Central has been launched and reporting structures have been established. Continue to take a meaningful role in PAF and support the Chair and Vice-Chair of the PIC to enable them to participate	НоР/ІМ	4	1 4	4	8	8	8	8	8	8
Descriptions of invasions of the property of the control of the property of the prope		29	LGPS Central Ltd fails to deliver the planned level of long term cost savings	management of its cost base or failure to launch appropriate products at the right price could delay the point at which the Fund breaks even (with costs savings outweighing the costs of setting up and running the	3	3	9	and validate LGPS Central product business cases; Quarterly update of the cost savings model; Reconcile charged costs to the agreed cost sharing principles; Terms of Reference agreed for PAF, Shareholders Forum and Joint Committee. The DOF & ICT will represent DCC on the Shareholders' Forum with delegated authority to make decisions on any matter	Central Ltd has been launched and reporting structures have been established. Continue to take a meaningful role in PAF. Support the Chair of the PIC to enable full participation in	НоР/ІМ	3	2 6	3	8	8	8	8	9	9
And the Anthropis containing of the Control of the		30	underperformance of investment	LGPS Central Ltd related underperformance of investment returns against targets could lead to the Fund failing to meet its investment return targets.	4	3	12	Involvement in design and development of the LGPS Central product offering and mapping to the Fund's investment strategy. Quarterly performance monitoring reviews by DPF and hall yearly by Joint Committee. Monitor and challenge LGPS Central product development, including manager selection process, through the Joint Committee and PAFING participation. Intallity carry out due diligence on selection managers internally as confidence in	determining the sub-fund launch timetable listed under 27, are regularly assessed and applied. Investigate alternative options if any	НоР/ІМ	4	2 8	4	12	12	12	12	12	12
The interpretation can find the State is a presented with a surprised during general of market in presentation of The Marketian in the State is a presentation of The Marketian in Presentation in Pre		31	results in high levels of market volatility or regulatory changes		3	2	6	monitoring by PIC. Keep up to date with developments with respect to the UK's relationship with the EU and the implications for the Fund's investment strategy. There are no proposed or imminent amendments to proposed LGPS Investment Pooling as a result of the UK's	Monitor regulatory changes, and continually monitor asset allocation.	НоР/ІМ	3	2 6	0	9	9	9	9	6	6
Formula management and present in the process control state of the process complete, no second state of the process control state of		32	Failure to maintain liquidity in order	inappropriate sale of assets to generate cash flow. The risk is amplified during periods of market	3	2	6	The Fund carries out internal cash flow forecasting and works closely with DCC's Senior Accountant Treasury Management who manages the Fund's cash balances.	The Fund's actuary is due to undertake a cashflow foreasting exercise for the Fund.	HoP/IM	3	2 6	0	6	6	6	6	6	6
34 of prinfirmance by terman & content content and a content content of the Content content		33	Financial Instruments Directive II (MiFID II) in January 2018 results in the investment status of the		4	1	4	Opt-up process complete; no issues identified.	Monitor ability to maintain opt-up status.	НоР/ІМ	4	1 4	0	4	4	4	4	4	4
and supproprise products and or unusunities and or supprise products and or unusunities and of supprise products and suppris		34	of performance by internal &	Could lead to expected investment returns not being achieved.	3	2	6	performance reported to PIC; Internal Investments Manager performance reviewed by HoP;	Updating the Investment Compliance Manual & Procedures Manual.	НоР/ІМ	3	2 6	0	6	6	6	6	6	6
resultinent to adequate the Funds. Could lead to loss of investment returnisesets. The proposed NuCleus remode production of the current underpip protection (pipe to call temporary to the condition that requires a member to have been within ten years of the 2008 Scheme normal pennion age on 1,4 por 2019, to be eligible for underpit protection. It is proposed that the McDoul member to have been within ten years of the 2008 Scheme normal pennion age on 1,4 por 2019, to be eligible for underpit protection. It is proposed that the McDoul member will be backfalled to the commencement of familiary laws just member to have been within ten years of the 2008 Scheme (ARE or 2008 thin state) are underpit to the control of the state of the 2004 of the state of the 2004 of th		35	inappropriate products and or	Could lead to loss of investment return/assets.	4	1	4	signs off all new investment; PIC approval required for unquoted investments in excess of		НоР/ІМ	4	1 4	0	4	4	4	4	4	4
social members of the Scheme when the LGPS benefit structure was reformed in 2014. It immoves the condition that requires a member to the web earth with the years of the 2008 Scheme normal presenting age on 1 Apr 2012 to be eligible for underpin protection. It is proposed that the McCloud remedy will be protected by the series are included in the self-and protection will apply where a members to a pension (previously it was just immediate). The underpin wild pelve for a member to a pension (previously it was just immediate) the member the better of the 2014 Scheme CARE People Pension (previously it was just immediate). CPS regulations at only will remed to be checked against the new underpin. LGPS regulations at one of the series are all for the proposed for the series and the proposed for the series and the proposed provided in the proposed for the series and the series and the series of the series and the series of the series and the seri		36	insufficient to safeguard the Funds	Could lead to loss of investment return/assets.	4	1	4			НоР/ІМ	4	1 4	0	4	4	4	4	4	4
Failure to adhere to HMRC / 38 LGPS regulations and reflect LGPS benefits calculated and paid inaccurately and/or late leading to possible fines/reputational damage. 3 2 5 Working with the LGA and other Pension Funds regarding accurate interpretation of working with the LGA and other Pension Funds regarding accurate interpretation of the possible fines/reputational damage.		37	Impact of McCloud judgement on funding	older members of the Scheme when the LGPS benefit structure was reformed in 2014. It removes the condition that requires a member to have been within the years of their 2008 Scheme normal pension age on 1 Apr 2012 to be eligible for underpin protection. It is proposed that the McCloud remedy will be backdated to the commencement of transitional protections. (April 2014, It is also proposed that underpin protection will apply where a members leaves with either a deferred or an immediate entitlement to a pension (previously it was just immediate). The underpin will give the member the better of the 2014 Scheme CARC or 2008 firm salary benefits for the eligible period of service. All leavers since 2014 will be laid in spring 2022 and expected to come into force in spring 2023. Half confirmed in February 2021 that it was 'un-pausing' the 2016/17 cost cap valuations which will take into account the cost of implementing the McCloud remedy. HAlf also confirmed that any cost cap call the control of the	3	4	12	Actuary's Department and the Fund's Actuary. The Actuary has made an estimate of the potential impact of the judgement on the Fund's liabilities reflecting the Fund's local assumptions, particularly salary increases and withdrawal rates. The revised estimate as it applies to Derhyshie Pension Fund is that total liabilities (e.e. the increase in active members liabilities expressed in terms of the employer's total membership) could be around 0.5% higher as at 31 March 2020, an increase of approximately £31.1m. The impact on employers funding arrangements will likely be dampened by the funding arrangements they have in place. In place. In procured from the Fund's actuary to inform a discussion on the how the Fund should allow for McCloud in funding decisions. In the with active issued by SAB, the 2019 valuation calculations have been based on the current benefit structure. No allowance has been invent benefit structure. No allowance has been involved in the setting of employer contribution rates to allow for the possible outcome of the cost cap mechanism or the McCloud case, although an extra level of prudence has been involved in the setting of employer contribution rates to allow for the potential impact of the McCloud case. This has been clearly communicated to employers in the valuation letters. The Funding Strategy Statement includes an allowance for a 1% upilift in a ceasing employer's total cessation liability for essation valuations that are carried out before any changes to the LGPS benefit structure	once the McCloud/cost cap uncertainty is	нор	3	3 9	3	12	12	12	12	12	12
38 LGPS regulations and reflect LGPS benefits calculated and paid inaccurately and/or late leading to possible fines/reputational damage. 3 2 6 6 6 6 6 6 6	P	ensi	ons Administration																
		38	LGPS regulations and reflect	LGPS benefits calculated and paid inaccurately and/or late leading to possible fines/reputational damage.	3	2	6	working with the LGA and other Pension Funds regarding accurate interpretation of		НоР	3	1 3	3	6	6	6	6	6	6

	Description		-	urrent	score	, ,	Risk Mitigation Controls & Procedures			1	Tarn	et Sco	re T			Trend S	cores	
Risk Number	High Level Risk	Description of risk and potential impact	Impact	Probability	Current		Current	Proposed	Risk Owner	Impact	Probability	Target Score	Actual Minus Target Score	Q1 20-21	Q2 20-21			1 Q2 1-22 21-22
39	Failure of pensions administration systems to meet service requirements / Information not provided to stakeholders as required	Replacement pensions administration system leads to implementation related work backlogs, diminished performance and complaints.	3	2	6		The Allair system has achieved 'Business as Usual' status. SLAs are in place with the provider as well an established fault reporting system, regular client manager meetings and a thriving User Group (CLASS). The provider has a robust business continuity plan.	Ensure the company's Business Continuity Plan is subject to regular review and continue to take an active part in the CLASS user group.	HoP/TL	3	1	3	3	9	6	6	6	6 6
40	Insufficient cyber-liability insurance relating to the pensions administration system	The contract with the system supplier limits a cyber liability claim to £2m, unless a claim is based on an event caused by the contractor performing its services in a negligent manner. Separately, DCC has £3m of cyber liability cover through its insurance arrangements. A catastrophic breach where scheme members' data is used fraudulently could lead to a claim in excess of the insurance cover.	4	2	8		DCC Internal Audit has carried out detailed testing of the supplier's data security arrangements. Liability cover in place via the supplier and separately via DCC (not combined). The supplier is required to carry E5m of professional indemnity insurance as part of the contract.	Ongoing feedback to the new supplier on the level of supplier liability insurance. Further enhancement of procedures to protect against cyber risk.	НоР	4	2	8	0	8	8	8	8	8 8
41	Data quality inadequate	Incorrect benefit calculations, inaccurate information for funding purposes leading to possible complaints/ fines/reputation damage/uninformed decision making.	3	2	6		Apply current and short term measures in the Data Improvement Plan. A Data Management Working Group has been formed, and Terms of Reference agreed, with responsibility for the ongoing consideration and implementation of the Data Improvement Plan.	Continue to cleanse data; implement longer term measures in the Data Improvement Plan. Maintain regular meetings of the Data Management Group.	TL	3	2	6	0	6	6	6	6	6 6
42	Delayed Annual Benefit Statements and/or Pension Savings Statements (also know as Annual Allowance Statements)	Risk of complaints.TPR fines or other sanctions/reputational damaged caused by delays in issuing Annual Benefit Statements/Persions Savings Statement. Possible delays caused by late employer returns, systems bulk processing issues, administration backlogs, and the roll-out of the member-self service system My Pension Online (MPO).	3	3	9		Improved processes, clear messages to support employers to provide prompt accurate information, more efficient processing of ABSs on replacement system, exercise to trace addresses for missing deferred beneficiaries. Robust roll out plan for member self service system and back up plans in place for printing paper ABSs.	Continue work with employers to ensure better data quality, complete address checking exercise and reduce additional backlogs caused by migration. Improve process for identifying non-standard cases of annual pension savings breaches. Achieve MPO roll out targets.	HoP/TL	3	2	6	3	9	9	9	9	9 9
43	Insufficient technical knowledge	Failure to develop, train suitably knowledgeable staff leading to risk of negative impact on service delivery and risk of fines/sanctions together with risk of reputational damage.	3	2	6		Updates from LGA/LGPC, quarterly EMPOG meetings/on-site training events. The Fund has procured an additional service from the provider of the new pension administration system which provides flexible learning on demand.	Skills gap audit / formal training programme / Staff Development group/My Plan reviews.	НоР	3	2	6	0	6	6	6	6	6 6
44	Impact of McCloud judgement on administration	The LGPS SAB recognises the enormous challenge that could be faced by administering authorities and employers in potentially backdating scheme changes over a significant period. A full history of part time hour changes and service break information from 1st Apr 14 will be needed in order to recreate final salary service. Implementation of the remode yould when the discourses and affect service delivery levels. See Risk No. 37 for further information on the McCloud judgement.	3	4	12	2	Keeping up to date with news from the Scheme Advisory Board, the LGA, the Government Actuary's Department and the Fund's Actuary. Liseing with the provider of the Fund's persion administration system as they develop their bulk processes for implementing the McCloud diministration system as they develop their bulk processes for implementing the McCloud changes in part-time hours and service breaks, the McCloud remarky may generate additional queries about changes since 1 Apr 14; employers have, therefore, been asked to retain all relevant employee records. A McCloud Project Team has been set up with initial workstreams of governance, case detrification; staffing/esources & communications. The Fund has identified the likely members in scope of the proposed remedy. A response to the MMCLG constitation on Amendements to the Statutory Underpin was submitted by the Fund. Tools have been provided by Aquila Heywood for testing on Altair which would be used to identify and subsequently bulk load any required additional service history.	Forumulate a detailed plan of how to deal with the scheme changes as soon as they are confirmed and it is clear what bulk processes the provider of the pension administration system will be putting in place.	НоР	2	4	8	4	12	12	12	12	12 12
45	Lack of two factor authentication for Member Self Service	The Fund is implementing at member self-service solution (MSS) to improve the quality and efficiency of the service it provides to its members. MSS will allow members to view certain parts of their persion information (including Annual Benefit Statements), to undertake a restricted number of data semediments and to carry out benefit projections on-line. The member self-service solution provided by Aquila Heywood does not currently utilise a live declar durberfaction method.	3	2	6	- 11	Robust registration and log-on procedures have been developed which have been approved by the Council's Information Governance Group (IGG). A further report on the setting of security questions has been taken to IGG for noting.	The Fund will continue to encourage Aquila Heywood to introduced two factor authentication for MSS (it has been introduced for the core Altair product).	HoP/TLs	3	2	6	0	N/A	N/A	6	6	6 6
46	Implications of Goodwin ruling.	Following the Walker v Innospec Supreme Court ruling, the government decided that in public service schemes, surwing male same-eax and female same-eax spouses and cityl partners of public service presion scheme members will, in certain cases, receive benefits equivalent to those received by widows of opposite sex martiages. A recent case brought in the Employment Tribunal (Goodwin) against the Secretary of State for Education highlighted that these charges may lead to direct sound inertainfol information within the Teachers' Persion Scheme, where male survivors of female scheme members remain entitled to a lower survivor brendfit than a comparable same-sex survivor. The government concluded that charges are required to the TPS to address the discrimination and believes that this difference in treatment will also need to be remedied in those other public service persions schemes, where the husband or make city partner or a female scheme member is in similar circumstances. A consultation will alse place on the required regulatory changes for the LGPS. It is expected that the fund will need to investigate the cases of affected members, going back as far as 5 December 2005 when civil partnerships were introduced within will grovide admiration challenges.	2	3	6		The Fund is keeping up to date with developments on the implications of this ruling for the LGPS.	Further miligating controls/procedures will be developed when more is known about this recently emerged risk.	HoP/TLs	2	Э	6	0	N/A	N/A	6	6	6 6
47	Administration issues with AVC provider.	Following the implementation of a new system, the Fund's AVC provider, Prudential, has experienced delays in processing contributions, providing valuations and paying out claims which could lead to knock-on delays for the Fund in processing members retirements. There is also a risk of associated reputational damage for the Fund which has appointed Prudential as its AVC provider.	2	4	8	1	The Fund is in regular correspondence with Prudential regarding the outstanding issues and is working with the company to try to ensure that any issues which could delay members' retirement dates are dealt with first. This matter is also on the agenda of the officer group of local LGPS funds' (EMPOG).	The Fund will continue to work closely with Prudential to support the resolution of outstanding issues.	HoP/TLs	2	2	4	4	N/A	N/A	N/A	N/A	8 8